

# Atal Pension Yojana

APY Mobile App

August 28, 2018





Visit: Google Play Store (Android devices only)

- Download by typing “ APY and NPS Lite”
  
- Install mobile app



- Input PRAN
- One Time Password  
(Sent to CRA registered mobile number)
- Click “Login” Tab



The screenshot shows the login interface for Atal Pension Yojana. At the top, the NSDL logo and tagline are visible. The main heading is "Atal Pension Yojana" in a green box. Below this, there is a PRAN input field with a person icon and the text "500" followed by a redacted area and a close button. A "Remember PRAN" checkbox is checked. Below that is an "Enter OTP" section with a text input field containing "Enter Received OTP". At the bottom, there are two yellow buttons, one of which is partially obscured by a speaker icon. The footer contains the NSDL logo and tagline, and a statement: "This application is developed and maintained by NSDL e-Gov (CRA for NPS Lite)".

Home Tab

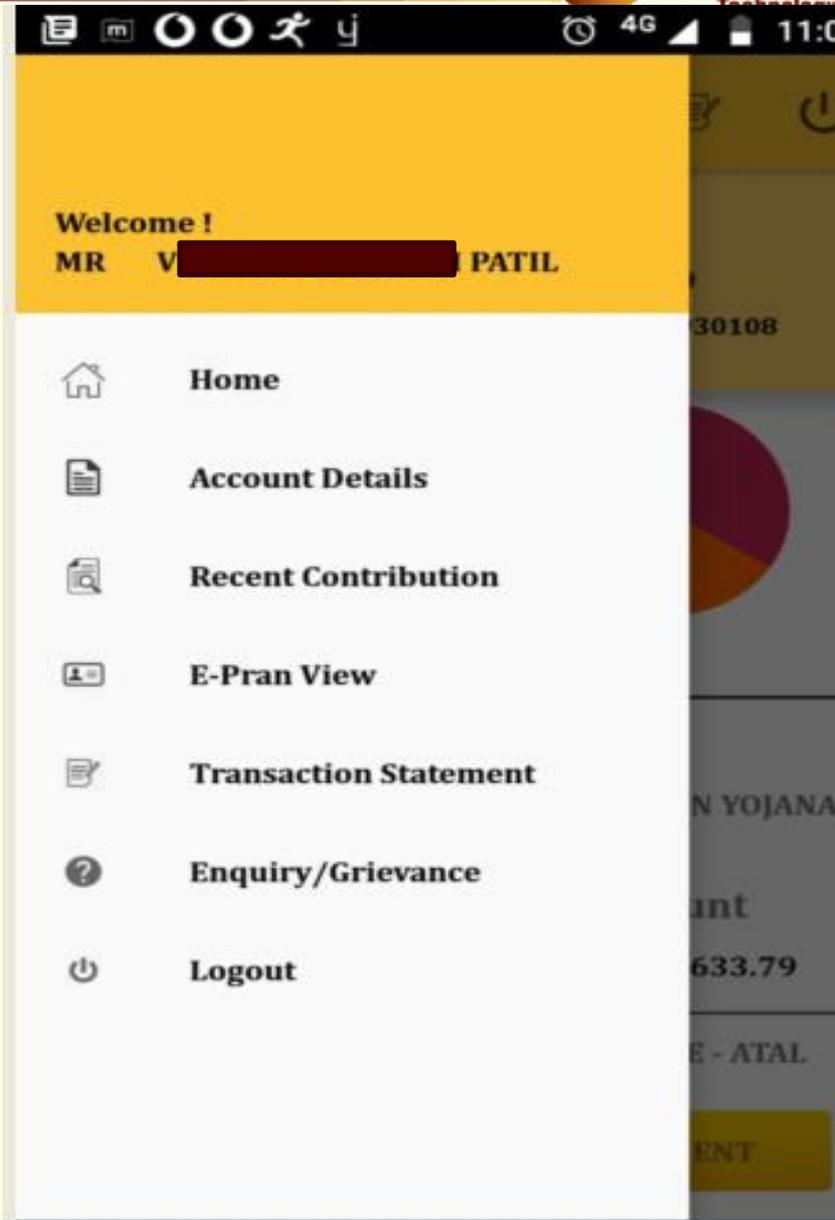
Account Details Tab

Recent Contribution Tab

Aadhaar Seeding

E-PRAN View

Transaction Statement Tab



# Feature: -Home Tab

This feature contains :

- Subscriber Details
- Asset Allocation Percentage
- Value of Holdings
- Download of Transaction Statement



The screenshot displays the 'Home' tab of the NSDL mobile application. At the top, the status bar shows 46% battery and 10:55 am. The app header includes a menu icon, the word 'Home', and icons for home, list, and power. The main content area shows a total holding value of ₹ 9,353.93 as of 19-Jun-2017 for subscriber SMT SH NAR. Below this is an 'Asset Allocation' section with a pie chart and a table of three pension schemes: SBI PENSION FUND SCHEME - ATAL PENSION YOJANA (APY) at 34.84%, UTI RETIREMENT SOLUTIONS LTD. SCHEME - ATAL PENSION YOJANA (APY) at 32.88%, and LIC PENSION FUND SCHEME - ATAL PENSION YOJANA (APY) at 32.87%. The 'Holdings' section shows a total value of ₹ 9,353.93 and an 'Amount in Transit' of ₹ 0.0. A table lists the holdings for the SBI PENSION FUND SCHEME - ATAL PENSION YOJANA (APY) with columns for Unit (258.7572), NAV (12.306), and Amount (₹ 3,184.26). Below this, the UTI RETIREMENT SOLUTIONS LTD. SCHEME - ATAL PENSION YOJANA (APY) is listed. A yellow button labeled 'DOWNLOAD TRANSACTION STATEMENT' is highlighted with a red box at the bottom of the screen.

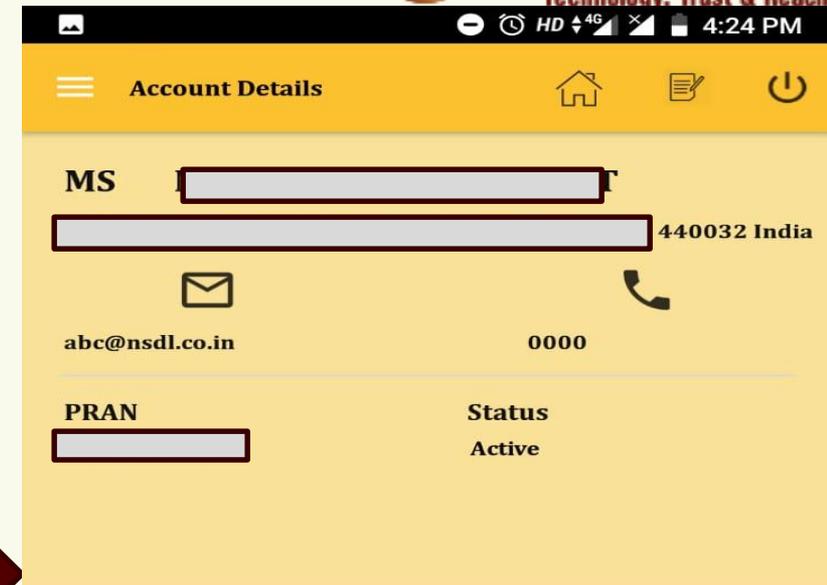
Unit	NAV	Amount
258.7572	12.306	₹ 3,184.26



# Feature: Account Details Tab

This feature contains :

- Name & Address
- Mobile Number
- PRAN
- NLOO Reg No
- NLOO Name
- Frequency
- Pension Amount
- Premium Amount
- Download E-PRAN



**Account Details**

MS [REDACTED]  
[REDACTED] 440032 India  
abc@nsdl.co.in 0000

PRAN [REDACTED] Status Active

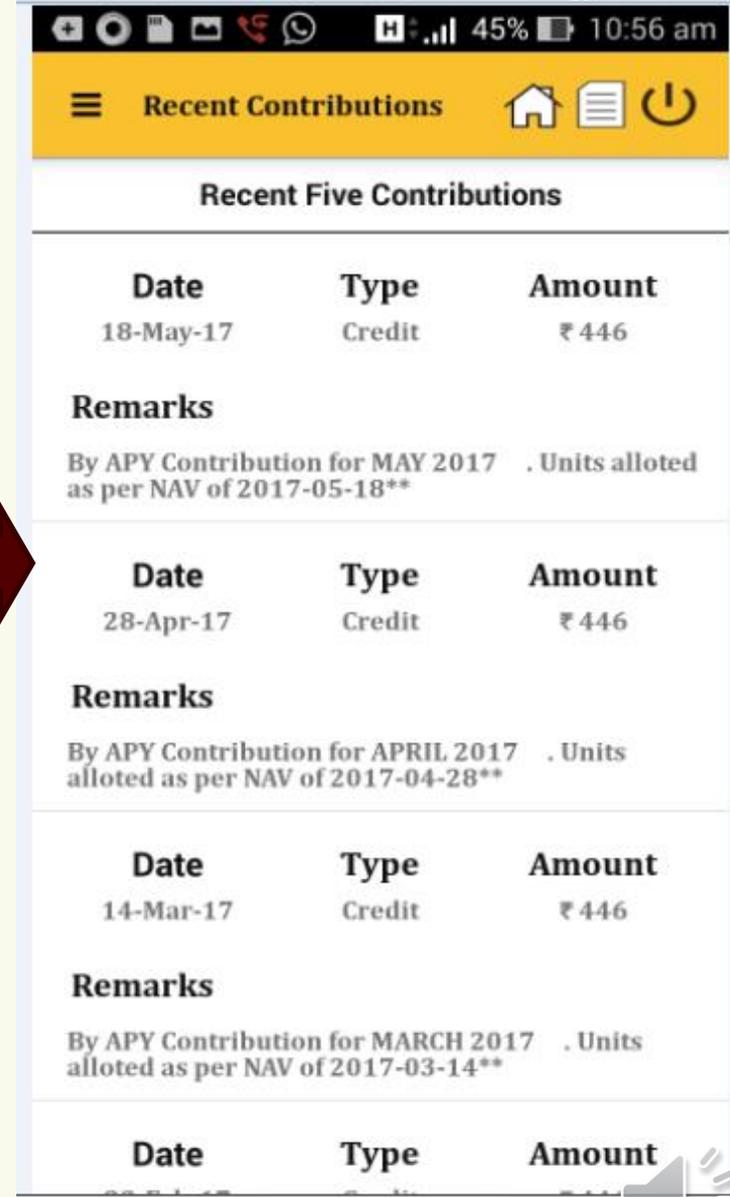
NLOO Reg No	NLOO Name
[REDACTED]	[REDACTED]
<b>Contribution Frequency</b> Half Yearly	<b>Scheme Choice</b> DEFAULT SCHEME SET-UP
<b>Pension Amount</b> ₹ 5000	<b>Contribution Amount</b> ₹ 2219.00

DOWNLOAD E-PRAN VIEW



This feature displays following :

- Displays recent five contributions
- Remarks
- Date & amount



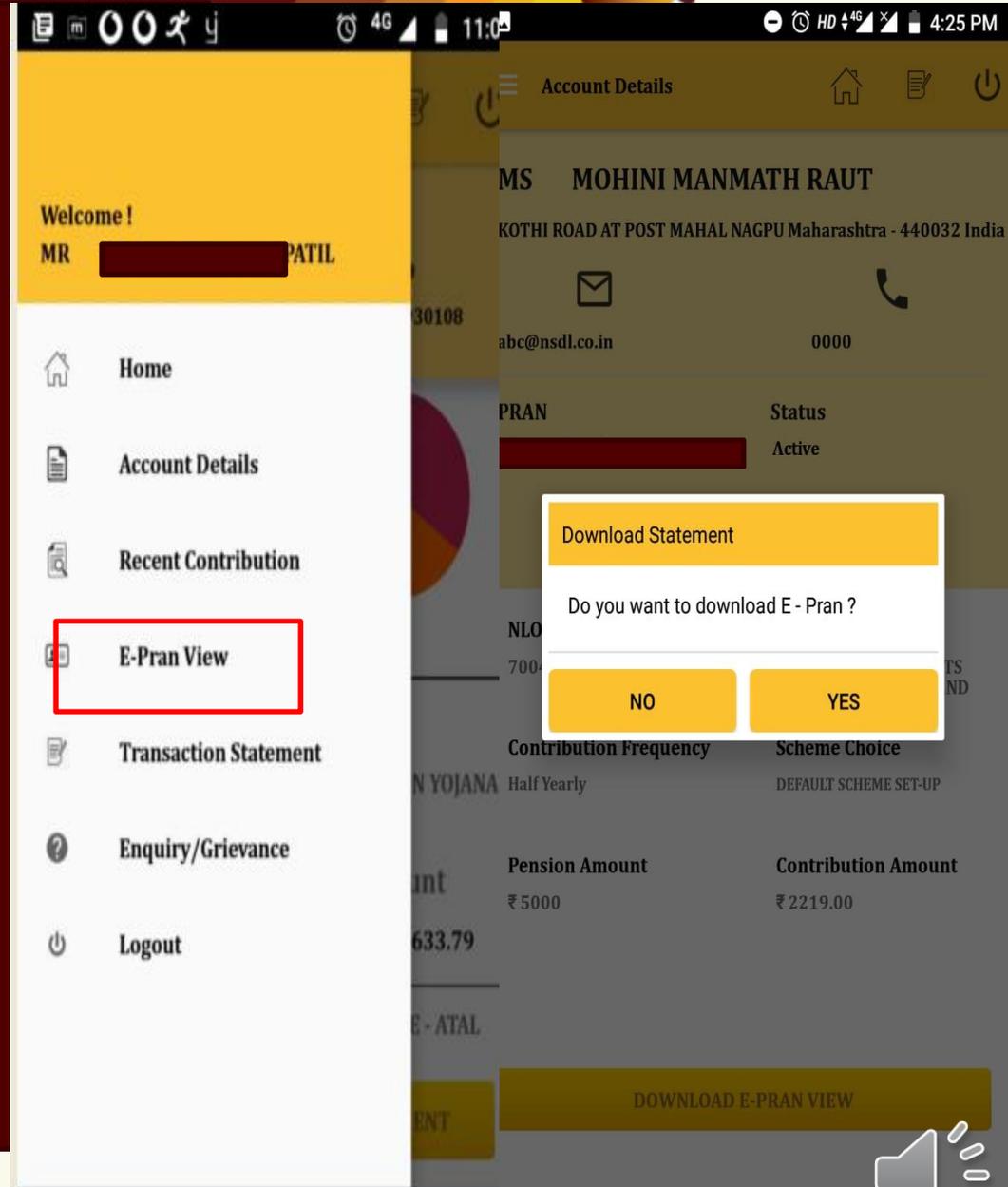
Date	Type	Amount
18-May-17	Credit	₹ 446
<b>Remarks</b> By APY Contribution for MAY 2017 . Units allotted as per NAV of 2017-05-18**		
28-Apr-17	Credit	₹ 446
<b>Remarks</b> By APY Contribution for APRIL 2017 . Units allotted as per NAV of 2017-04-28**		
14-Mar-17	Credit	₹ 446
<b>Remarks</b> By APY Contribution for MARCH 2017 . Units allotted as per NAV of 2017-03-14**		
Date	Type	Amount



## Download E-PRAN

By using this feature subscriber can download ePRAN for reference

- Click on E-PRAN View
- Pop Up will be displayed as “Do you want to download e-PRAN”
- Click on Yes
- EPRAN will be downloaded



The screenshot displays the NSDL mobile application interface. At the top, the status bar shows the time as 11:00 and 4:25 PM. The app header includes the NSDL logo and the text "Account Details". Below the header, the user's name "MS MOHINI MANMATH RAUT" and address "KOTHI ROAD AT POST MAHAL NAGPU Maharashtra - 440032 India" are visible. A navigation menu on the left lists several options: Home, Account Details, Recent Contribution, E-Pran View (highlighted with a red box), Transaction Statement, Enquiry/Grievance, and Logout. A confirmation dialog box is overlaid on the screen, asking "Do you want to download E-Pran?" with "NO" and "YES" buttons. The background shows a "Download Statement" button and a "DOWNLOAD E-PRAN VIEW" button.

Government of India भारत सरकार		Atal Pension Yojana अटल पेंशन योजना	
Name	[Redacted]	Name of Spouse	[Redacted]
Date of Birth	24/08/1990	Name of Nominee	[Redacted]
Permanent Retirement Account Number	[Redacted]	Pension Start Date	24/10/2050
APY Service Provider	[Redacted]	Pension Amount	5000

*In case this card is lost / found, kindly inform / return to :-*

Central Recordkeeping Agency  
 NSDL e-Governance Infrastructure Limited  
 2nd floor, Times Tower , Kamala Mills Compound,  
 Senapati Bapat Marg, Lower Parel, Mumbai-400 013  
 Tel. No. 24994200 - Fax No. 24994974  
 Email ID : info\_crag@nsdl.co.in  
 Penalty for loss of card is ₹ 300/- only

*इस कार्ड के खो जाने पर कृपया नया कार्ड मिलने पर कृपया सूचित करें।*

सेंट्रल रेकॉर्डकीपिंग एजेंसी,  
 एन एस डी ई-गवर्नेंस इंफ्रास्ट्रक्चर लिमिटेड  
 दूसरा मंजिल टाइम्स टॉवर, कामला मिल्स कंपाउंड,  
 सेनापति बापट मार्ग, लोअर परेल, मुंबई - 400 013  
 टेल. - 24994200 - फैक्स - 24994974 ई-मेल : info\_crag@nsdl.co.in  
 कार्ड खो जाने पर जुर्माना राशि ₹ 300/- मात्र।

# Download E-PRAN

## Sample E PRAN View

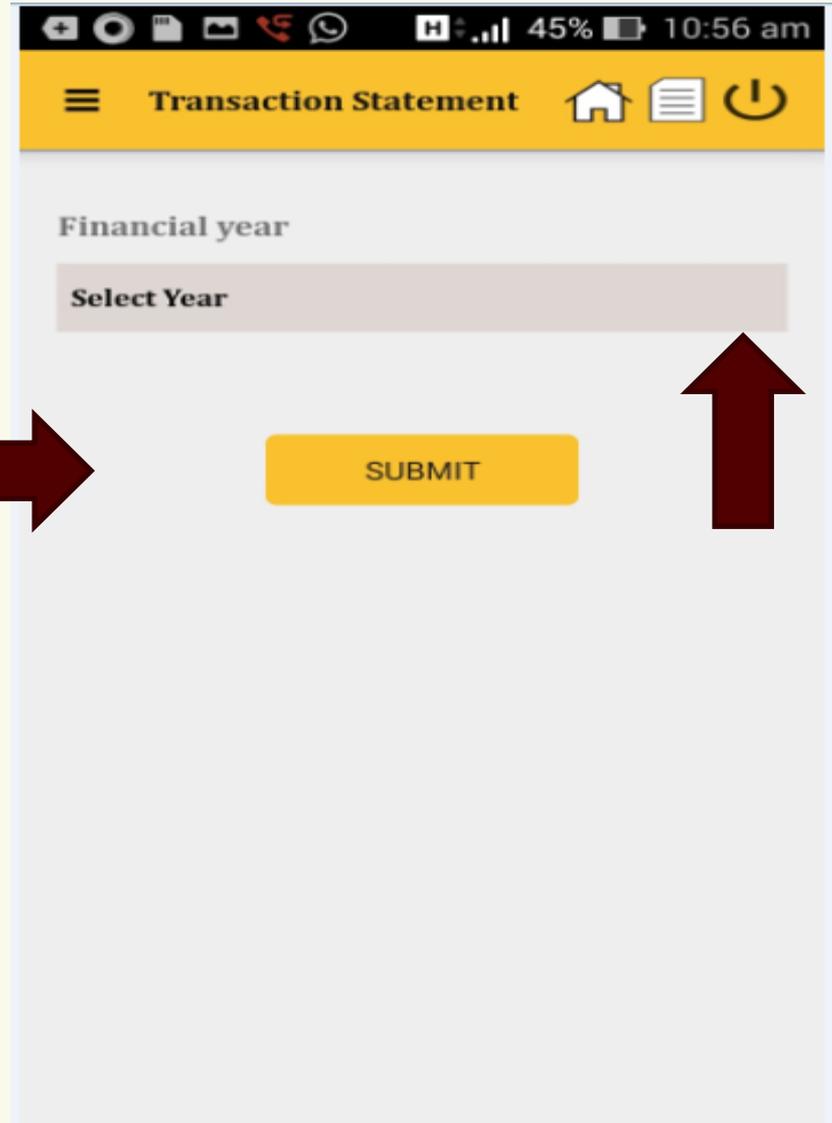
- Pop up will be displayed
- Click on Yes



From this feature, subscriber can download the transaction statement

Select the following:

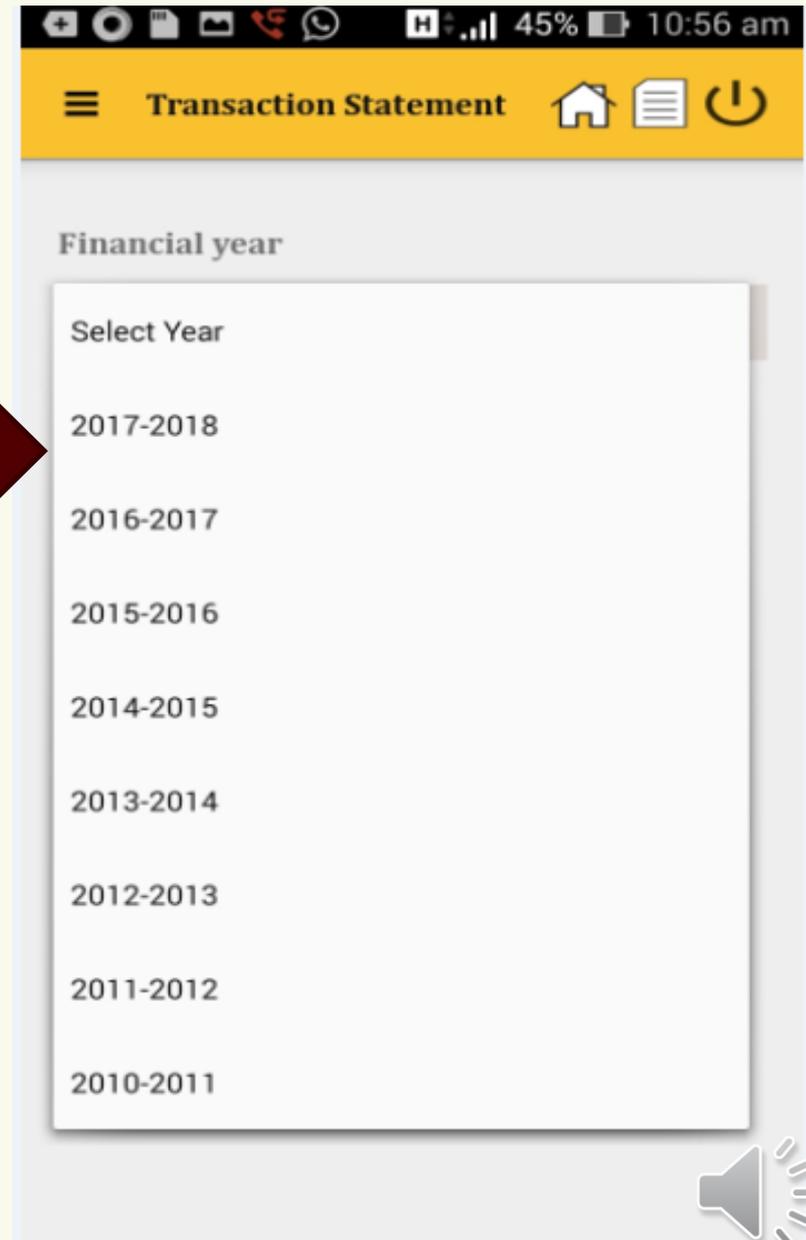
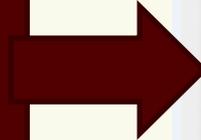
- Financial Year
- Submit



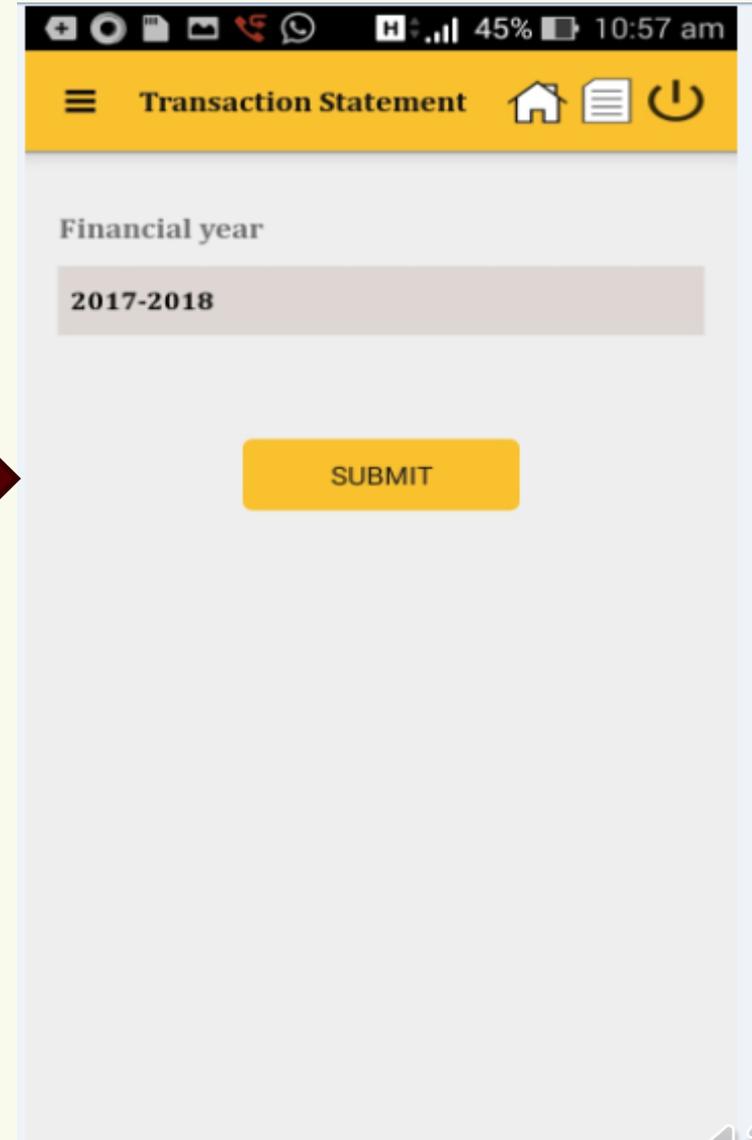
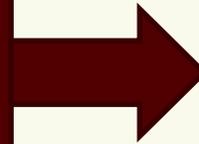
The screenshot shows a mobile application interface for downloading a Transaction Statement. At the top, there is a yellow header bar with a menu icon, the text "Transaction Statement", and icons for home, list, and power. Below the header, the text "Financial year" is displayed. Underneath, there is a grey input field with the placeholder text "Select Year". A yellow "SUBMIT" button is positioned below the input field. A large dark red arrow points from the text "Select the following:" in the left panel to the "SUBMIT" button. Another large dark red arrow points from the bottom right of the input field towards the top right of the screen.



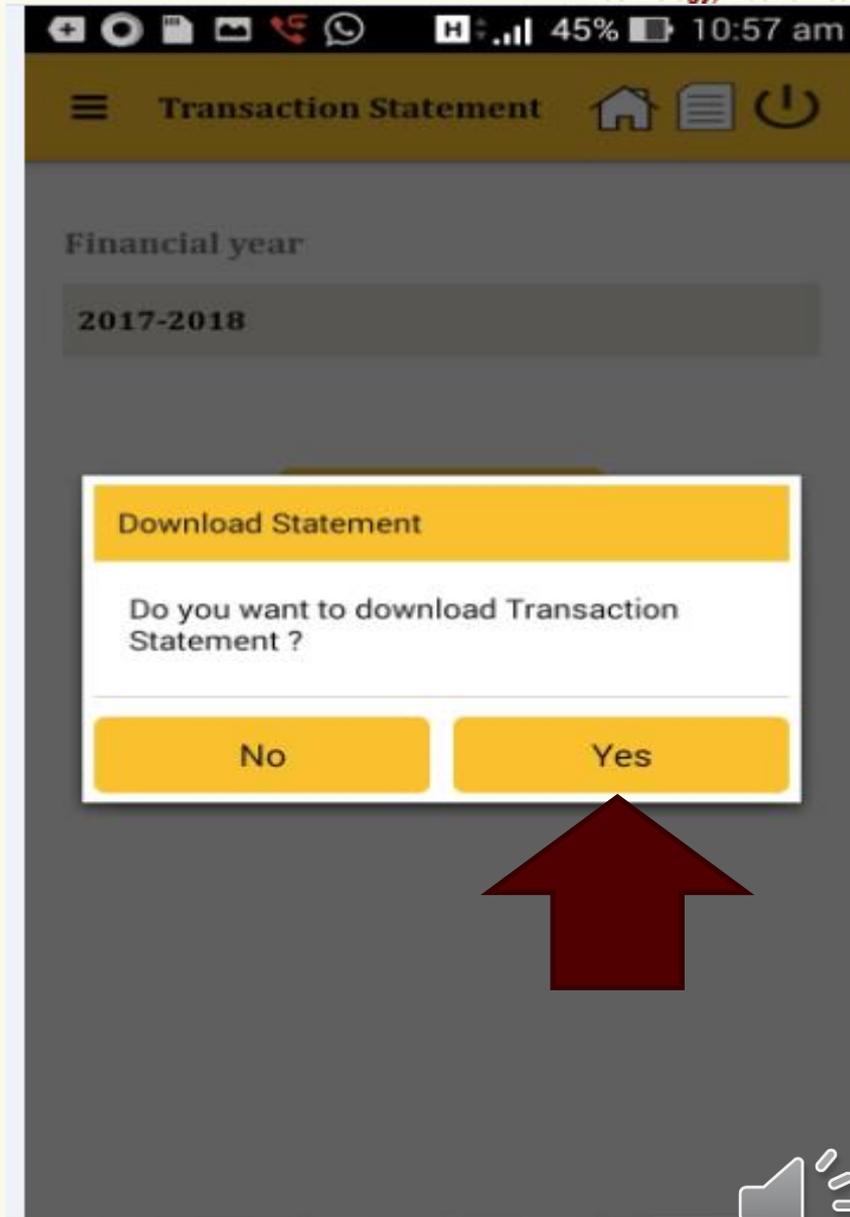
- Select Financial Year



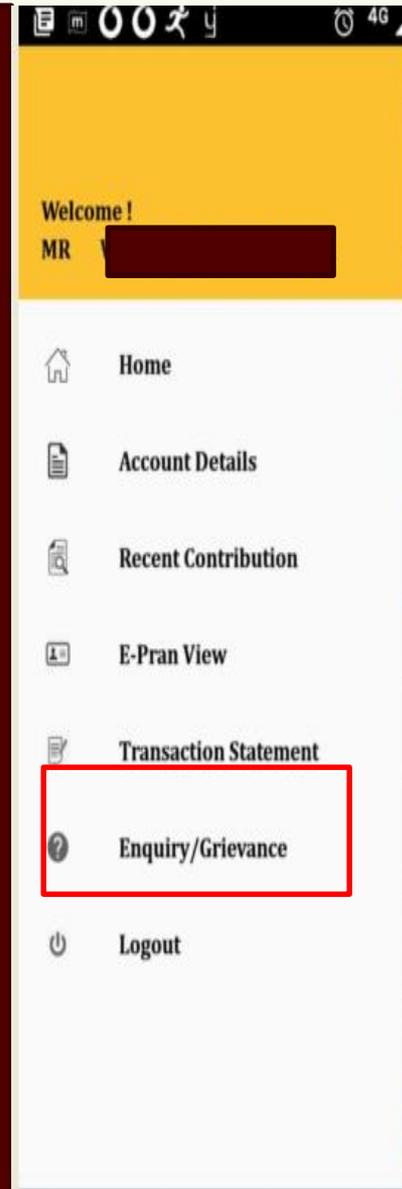
- Selected Financial Year
- Submit



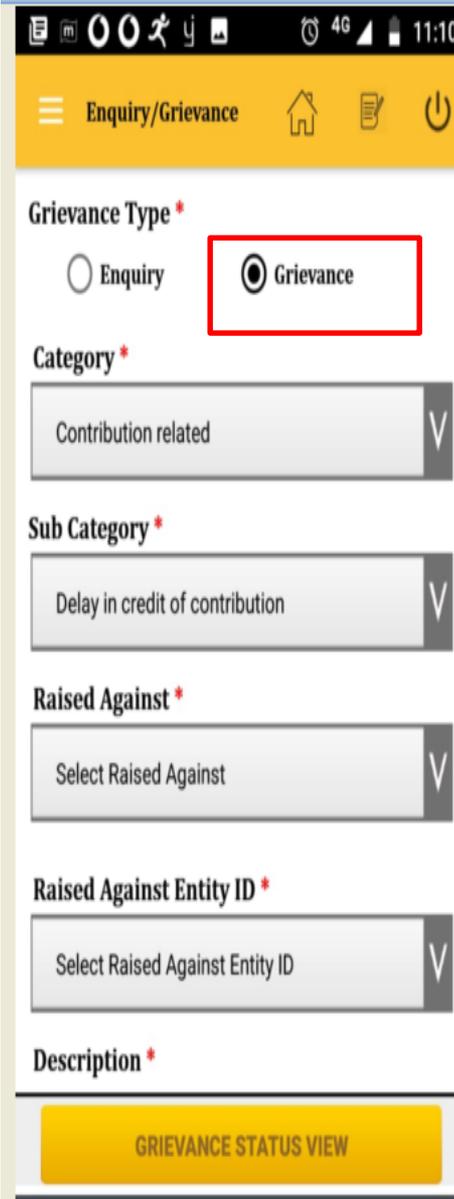
- Pop Up for download (Y/N)
- Select “Yes”
- Transaction statement (PDF format)



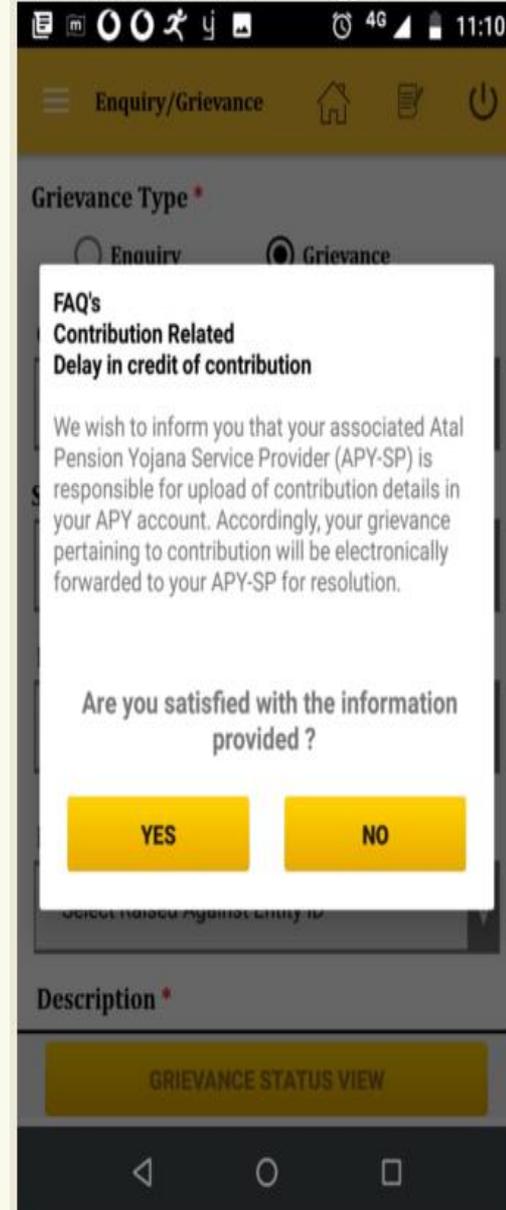
- Click on Enquiry/Grievance
- Select “Grievance Type”
- Follow the other mandatory fields



- On submission, system will pop up a auto reply
- If you are satisfied with reply, click on Yes . Otherwise No



The screenshot shows the 'Enquiry/Grievance' form in the APY app. The 'Grievance Type' section has two radio buttons: 'Enquiry' and 'Grievance'. The 'Grievance' option is selected and highlighted with a red box. Below this, there are dropdown menus for 'Category' (selected: Contribution related), 'Sub Category' (selected: Delay in credit of contribution), 'Raised Against' (selected: Select Raised Against), and 'Raised Against Entity ID' (selected: Select Raised Against Entity ID). A 'Description' field is at the bottom. A yellow button labeled 'GRIEVANCE STATUS VIEW' is at the very bottom.



The screenshot shows the auto-reply message that appears after submitting a grievance. It is titled 'FAQ's Contribution Related Delay in credit of contribution'. The message text reads: 'We wish to inform you that your associated Atal Pension Yojana Service Provider (APY-SP) is responsible for upload of contribution details in your APY account. Accordingly, your grievance pertaining to contribution will be electronically forwarded to your APY-SP for resolution.' Below the message, there are two yellow buttons: 'YES' and 'NO'. At the bottom, there is a yellow button labeled 'GRIEVANCE STATUS VIEW'.

# Thank You

**Contact:**

**Central Recordkeeping Agency**

**NSDL e-GOVERNANCE INFRASTRUCTURE LIMITED**

1<sup>st</sup> Floor, 'Times Tower', Kamala Mills Compound, S. B. Marg

Lower Parel, Mumbai 400 013

Tel. No. 2499 4200 Fax No. 2499 4974

Website: [www.npscra.nsd.co.in](http://www.npscra.nsd.co.in)